

Handset Settings in situations of Power Loss

Dear Respected Clients,

There has been some confusion regarding whether KAIDI handsets retain programmed memory positions and stroke limits in the event of a power loss or when the unit is unplugged.

KAIDI handsets *do* retain memory positions and stroke limits during power loss events. This has been validated through internal testing.

CLARIFICATION

- Power Loss / Unplugging: Memory presets and stroke limits are not lost when the system loses power or is unplugged.
- System Relocation / Re-initialization: If the system is moved to a different location, it should (though not mandatory) be re-initialized, which will clear previously set presets.
- Resetting Memory: If memory positions need to be cleared or reset for any reason, refer to the product manual for initialization instructions.

Kindly connect with your KAIDI Account Rep for any assistance or guidance needed.

Thank you!