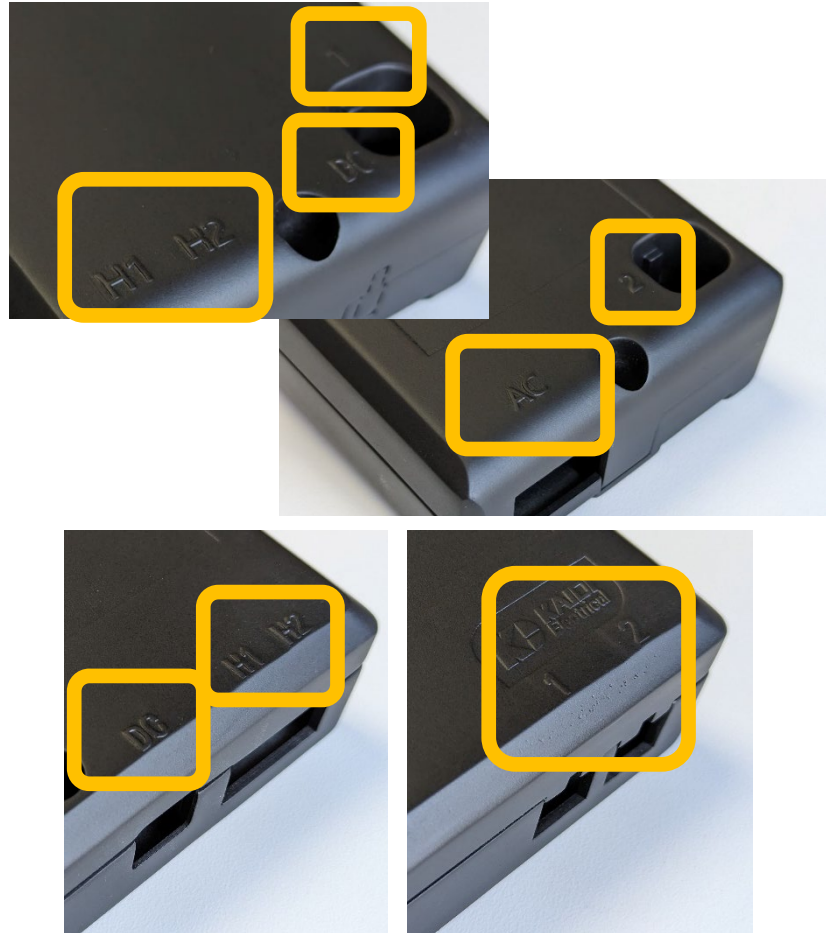


## New CONTROL BOXES with Labeled Ports for More Precise Troubleshooting

PREVIOUSLY



UPCOMING



- As a *running change* to KAI DI Products, control boxes will now come with labeled ports and new error codes.
- New error codes will specify the motor in which errors are detected.
- All previous error codes will remain the same.
- Compatible with all existing KAI DI products.
- Production to begin soon.

### New Part Numbers:

KDDY094 → KDDY094C

KDDY099 → KDDY099C

KDDY104 → KDDY104C

KDDY106 → KDDY106C

## NEW ERROR CODES FOR BETTER TROUBLESHOOTING

For Control Box Models:  
KDDY094C, KDDY099C, KDDY104C, KDDY106C

Error code	Description	Troubleshooting Steps
<b>E14</b>	Gyro module of the control unit is damaged	Replace the control unit.
<b>E15</b>	Motor1 block	Replace lifting column connected to port labelled 1.
<b>E16</b>	Motor2 block	Replace lifting column connected to port labelled 2.
<b>E17</b>	The Hall signal of Motor1 is abnormal	Disconnect and reconnect the cable at port 1. Try to operate as normal. If error persists, replace motor connected to port labelled 1.
<b>E18</b>	The Hall signal of Motor2 is abnormal	Disconnect and reconnect the cable at port 2. Initialize the base and then try to operate as normal. If error persists, replace motor connected to port labelled 2.
<b>E19</b>	The Motor1 Hall board is disconnected	Disconnect and reconnect the cable at port 1. Initialize the base and then try to operate as normal. If error persists, replace motor connected to port labelled 1.
<b>E20</b>	The Motor2 Hall board is disconnected	Disconnect and reconnect the cable at port 2. Initialize the base and then try to operate as normal. If error persists, replace motor connected to port labelled 2.

KAI DI is committed to providing you with the highest quality products and services. If you have any questions or concerns about future orders, please don't hesitate to contact our KAI DI sales account rep.

Thank you for your continued partnership with us. We look forward to hearing your feedback on this exciting new product component.